Blue Cross Blue Shield of Massachusetts Expedites Access to Care for Members Affected by Midwest Flooding

BOSTON, April 5, 2019 /PRNewswire/ -- In response to the recent Missouri River flooding, Blue Cross Blue Shield of Massachusetts (BCBSMA), Inc. is expediting access to care for members who live in affected areas in Iowa and Nebraska.

Through our national Blue Card plan, we provide health care coverage for people across the country, including nearly 1,400 members in impacted areas of Iowa and Nebraska. In the wake of the severe flooding, we are working to ensure that members can access health services and medications quickly and in locations convenient to them. For our members living in affected counties in Iowa and Nebraska, effective immediately, we are:



- Allowing early refills of prescription medications
- Waiving referral, authorization and pre-certification requirements for medical and pharmacy services
- Offering medical and behavioral health visits through Well Connection, our telehealth platform, free of cost, including copayments and deductibles – affected members should call member service for details.

"The recent flooding has caused devastating losses," said Andrew Dreyfus, president & CEO of Blue Cross Blue Shield of Massachusetts. "We want our members in these areas to know they can get the care they need when they need it while they are dealing with the aftermath of the severe flooding."

About Blue Cross Blue Shield of Massachusetts
Blue Cross Blue Shield of Massachusetts (bluecrossma.com) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to the relentless pursuit of quality, affordable health care with an unparalleled consumer experience. Consistent with our promise to always put our members first, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on Facebook, Twitter, YouTube, and LinkedIn.

SOURCE Blue Cross Blue Shield of Massachusetts

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